



# John Paul Construction

## Company Quality Policy

John Paul Construction is a long established construction company providing construction services for new build, refurbishment and fit out projects across all sectors of the industry.

The Board of Directors and staff are focused on continually improving quality across all our operations, with the objective of delivering the highest level of Client satisfaction. Our aim is to be a leader in implementing best practice within our business.

Since our initial ISO 9002 Certification in 1992 we have developed our processes and procedures to reflect the continual changes in the industry. These processes and procedures which comply with the requirements of ISO 9001:2015 are set out in our Company Quality Manual and are mandatory for all staff and projects regardless of size.

The key objects of our procedures are:

- » Full compliance with ISO 9001:2015 including provision of necessary resources to ensure it is operated and developed to meet the demands of our business.
- » Set clearly defined quality objectives, plans and targets that are regularly audited and reviewed by senior management.
- » Communicate the company quality ethos to all employees and our supply chain.
- » Ensure quality standards are operated at the highest level across all our projects.
- » Ensure new and existing employees have the skills, training and capabilities to meet the needs and expectations of our projects, Clients and Stakeholders.
- » Establish clear procedures for working with all project Stakeholders so as to create long term relationships.

Our Quality Policy along with our Management Systems are reviewed regularly to ensure their continuing suitability to our business.

Signed 

**Paraic Keogh**  
**Director**

**Date: 2<sup>nd</sup> January 2020**

